



## BURGLARY GUARANTEE

In the unfortunate event of a burglary taking place within 5 years from the date of installation by way of snapping the CAVEO Cylinder, we will pay £2,000 to the homeowner. This is subject to your activation being completed within 28 days of installation.

The terms will be void if keys other than genuine CAVEO keys are used to open and close the CAVEO lock.

If a claim should arise, this should be submitted to us within 14 days of when the burglary took place.

### **The CAVEO burglary guarantee.**

We will pay you the first £2,000 of your uninsured loss in the event that burglary takes place at your premises; and items belonging to you are stolen from your premises; and the CAVEO Cylinder that entry was gained through was installed at your premises within the five (5) years preceding the incident; and entry was achieved solely by a lock-snapping attack on the registered CAVEO Cylinder; and you completed the registration on the CAVEO website within twenty-eight (28) days of installation of the CAVEO Cylinder; and a claim form being completed with documents and items detailed on the claim form checklist is submitted within fourteen (14) days of the incident (available from the CAVEO website); and the Cylinder has only ever been operated with genuine CAVEO keys; and the lock has been maintained in accordance with our maintenance guidelines (available from the CAVEO website); and the date of the burglary is after the date of registration; and as determined by us at our discretion.

### **About Key Control**

To prevent your keys from being copied without your permission, complete your CAVEO security by activating Key Control.

### **About your data**

The information we collect from you will consist of your location and email address. Your data will not be shared with anyone else or used for marketing purposes.

We will only ever use the data you provide us to send you important emails directly related to your specific CAVEO guarantee.

### **Cylinder Lubricant**

Keep your CAVEO Cylinder operating smoothly and lubricate it every 6 months. Wet oils or conventional WD40 will jam your Cylinder. We recommend Asec Mighty Lube to ensure your cylinder continues protecting your home.